

COMPUTER HAVEN CC STANDARD TERMS AND CONDITIONS OF SALE AND SERVICES

01. Right of admission reserved. Computer Haven the owners of the property may exclude whoever they wish from their property, for whatever reason, because they have a right to their property as well as freedom of association. Thus, the consumer must have at least a moral understanding on how to behave in public areas as well as knowledge of his rights. Businesses and customers need each other all the time and both have a responsibility to treat each with utmost respect.
- 02 All goods remain the exclusive property of Computer Haven until fully paid for with all risks in and to the goods passing to the buyer immediately on delivery.
- 03 The receipt of goods and signature over leave whether it be by any representative or courier acting on behalf of or for the customer, shall confirm that the customer accepts and agrees to be bound by all the conditions of sale and that liability for the goods now passes to the customer.
- 04 Payment of an invoice or invoices may not be withheld pending the satisfactory solution of a query on goods or services on this or any other invoice or invoices.
- 05 Computer Haven may elect to bring at its option any action against the buyer in a Magistrate's Court notwithstanding that the claim may exceed the jurisdiction of such court. All legal cost incurred by Computer Haven may be recovered from the buyer, including collection commissions and fees if any.
- 06 Computer Haven shall not be required to deliver any goods or services to the buyer for so long as the buyer is in arrears with any payment to us from any cause.
- 07 Hardware has a limited manufacturer's warranty from the date of original purchase and not from the date of replacement. Computer Haven does not warrant the performance sufficiency or suitability of any goods sold by it for any purpose whatsoever.
- 08 All goods to be repaired under this warranty must be delivered to Computer Haven's address during normal working hours providing proof and date of purchase.
- 09 Damages caused by lightning, power surges, power failures, accident, disaster, abuse is not covered under this warranty. If any parts like computer cases, monitors or any other device are opened by any other person than a Computer Haven technician this warranty will be null and void.
- 10 We are not responsible for any software on any computer to be repaired or sold, and where a computer and any other device supplied by us is reported to be faulty because of hardware failure and found to be a software problem or mis operation, a handling fee will be charged.
- 11 In the event of there being any defect in any of the items and or services delivered or any query relating to prices of the items and or services supplied such defect or query shall be brought to the attention of Computer Haven in writing seven days from delivery of such item or services.
- 12 Computer Haven shall not be liable for any loss or damage whatsoever suffered by the customer or any other person as a result of goods or any part thereof and services supplied by us failing to conform wholly or partly with any warranty or guarantee given by Computer Haven or the delay in delivering the goods or any part of the goods or services to the customer.
- 13 Stock Ordered on special request is irrevocable with no cancellations or credit returns allowed.
- 14 The Customer agrees that interest on any payment due to Computer Haven shall be subject to the maximum legal interest rate prescribed by law seven days from the date of the order or the date they fall due.
- 15 We advise clients to use legal software, and will not be liable for illegal software. Computer Haven does not retain any Licenses of the Software in use on Client's Computers. If Business Software Alliance (BSA) visits your premises, it is advisable to keep your Software Licenses on hand should they request it.
- 16 Due to customs clearance and other factors such as availability of stock, no guarantees can be given that orders or repairs will be ready on a given day or time.
- 17 No warranty on Batteries. There is no warranty on the cycle life of the battery at all; as we can't determine how it was used. There is however a manufacturer's warranty; which is basically an out the box defect. In such cases we can honour the warranty.
- 18 In the event that any clause herein contained is illegal, invalid or unenforceable, such clause shall be treated "pro non scripto" and severed from the remaining clauses, without invalidating such remaining clauses.